

AVP Report

Attitude, Values, Personality



EMPLOYER REPORT

For Hiring, Training & Coaching

NAME: Kelly Sample

January 18, 2018

Kelly Sample

Primary Traits: < These are the most extreme scores **WORKSTYLE** Non-Dominant Empathetic Conventional from this section. LEFT SIDE MID LEFT MID RANGE MID RIGHT RIGHT SIDE **Non-Dominant** Dominant Achievement-Contented **Focused** Reactive Calm Reserved Outgoing Direct **Empathetic** Regimented **Spontaneous** Open-minded Conventional **Primary Traits:** < These are the most extreme scores **WORK VALUES** High Aggression Control High Responsibility Low Coachability from this section LOW RANGE AVERAGE RANGE HIGH RANGE Low Integrity **High Integrity** Low Responsibility **High Responsibility** Low Coachability **High Coachability High Positive Low Positivity** Attitude Low Aggression **High Aggression** Control Control **High Open** Low Communication Communication **Primary Traits:** < These are the most extreme scores Calm Focused Impulsive **SAFETY** from this section. LEFT SIDE MID RANGE RIGHT SIDE Resistant Accommodating Anxious Calm Impatient **Patient** Distractible Focused Cautious **Impulsive** Thrill Seeking **Apprehensive**

Marker:

Represents this person's results. The average results of working adults is at the mid point of each dimension. **Disclaimer:** We cannot predict the occurrence of specific incidents, but only the probability that people will engage in behaviors that increase the likelihood of incidents. These assessment results should always be considered in the context of all available information about a person; do not use this as the sole factor for making employment-related decisions.

WORKSTYLE PROFILE

Introduction

This report is a summary of strengths and areas for coaching and development based on responses to the items in the assessment. The report is focused around seven main dimensions addressing different aspects of your workstyle. Keep in mind as you read the report that right side scores are not better than left side scores. There are positive and negative implications for both right side and left side scores, although certain scores are more preferable for certain roles.

Summary of Kelly Sample's results:

Non-Dominant

Empathetic

Conventional

These are the most extreme scores from this section.

	LEFT SIDE	MID LEFT	MID RANGE	MID RIGHT	RIGHT SIDE	
Non-Dominant Not motivated to lead others, less assertive		O				Dominant Driven to lead others, assertive
Contented Modest expectations and objectives		O				Achievement-Focused Motivated to reach challenging goals, high expectations of oneself
Reactive Sense of urgency and reactive to stress and pressure				Ó		Calm Even-tempered, calm when working under pressure
Reserved Task focused; does not have a strong need for social interaction				O		Outgoing Comfortable with social interaction and talkative
Direct Straightforward and direct					O	Empathetic Sensitive to the needs of others and tactful
Spontaneous Flexible and improvising				O		Regimented Rule abiding and detail focused
Conventional Practical and prefer predictability	O					Open-minded Imaginative, open to change, curious and creative

Validity Category

Acceptable

If the validity category is "Caution":

- Interpret the results above with caution
- Verify results with interview and reference questions



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PERFORMANCE CONSIDERATIONS

STRENGTHS

A) Positive aspects related to how **Kelly Sample** scored:

Contented

- Undemanding
- Flexible with goals and plans
- · Has modest expectations
- Generally satisfied with how things are

Empathetic

- · Helpful and considerate
- Avoids conflict
- · Empathetic and understanding
- Focused on cooperation and team efforts

Conventional

- Would follow a practical and realistic approach
- Will adhere to using proven methods
- · Able to stay focused while doing repetitive tasks
- · Comfortable focusing on details

Non-Dominant

- Would be a cooperative team member
- · Able to stay focused on independent work
- Comfortable taking direction from others
- · Accommodating with co-workers

POTENTIAL CHALLENGES

B) Management Considerations related to how Kelly Sample scored:

Contented

- Would respond well to being recognized for good work
- Would benefit from learning clear standards for work quality
- Would respond best to realistic, reachable goals
- Would be motivated by group collaboration

Conventional

- Can be counted on to adhere to guidelines and policies
- May need extra time to adapt to change
- · Will benefit from knowing the reasons for change
- May need reassurance when required to take risks

Empathetic

- Should be openly recognized and appreciated for work well done
- Will likely need to feel that helping others is a primary goal
- Should be given opportunities to collaborate with others
- · Would perform best in a supportive team environment

Non-Dominant

- Will prefer collaborating more than leading
- May be uncomfortable delegating tasks to others if required to
- Would benefit from hearing performance feedback
- · Would benefit from recognition for good performance



Section 2

SUGGESTED AREAS TO INTERVIEW

Contented vs Achievement-Focused:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Tell me about a time when you felt that you weren't challenged enough in your job. What was the situation and how did you handle it?
- Tell me about a time when you really had to push yourself to achieve a difficult goal. What was the goal and how did you reach it?

Conventional vs. Open-minded:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Give me an example of a time when you needed to be creative or innovative in order to complete a task or objective. What was the situation and how did you respond?
- Sometimes we're required to change and we're not sure if the change will be beneficial. Tell me about a time when you were skeptical of a change or new idea at work. What was the situation and how did you react?

Non-Dominant vs. Dominant:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Give me an example of a situation in the past where you persuaded others to accept something they initially disagreed with. What was the situation and how did you handle it?
- Give me an example of a time when you had to resolve a difficulty or conflict with a customer, vendor or co-worker. What was the situation and how did you handle it?

Direct vs. Empathetic:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Tell me about a time when you had to be assertive in order to get something done. What did you do and what was the result?
- Tell me about a time when you helped a co-worker who was experiencing personal problems. What was the situation, what actions did you take, and what were the results?



Section 3

WORK VALUES & ATTITUDE

Introduction

- This section is a summary of the individual's work values calculated from the assessment questionnaire.
- · Scores in the Low Range indicate potential risks.
- Everyone has core personality traits and tendencies or "default settings" that affect behaviors.
- These "default settings" can be hard to change, but you can **reduce the risk of negative outcomes** by increasing awareness of risks and actively managing problem behaviors.

Kelly Sample's Profile:

	LOW RANGE	AVERAGE RANGE	HIGH RANGE
More likely to disregard rules and be distrustful. Places a low importance on honesty, principles and ethics.		INTEGRITY	Respectful of rules and regulations, places a high importance on honesty, ethics and trusting others.
More likely to avoid responsibilities and commitments. Not driven to meet others' expectations and timelines.		RESPONSIBILITY	Takes responsibilities seriously, is punctual, strives to meet others' expectations and timelines.
More likely to respond negatively to suggestions for improvement and be resistant to changing behaviors.	O	COACHABILITY	Responds positively to suggestions for improvement. Aware of own capabilities and willing to change behaviors.
More likely to have negative feelings and impulses, more likely to become upset or angry when frustrated or provoked.		POSITIVE ATTITUDE	Controls negative feelings and impulses, unlikely to become upset or angry if frustrated or provoked.
More likely to engage in aggressive behavior with others by being verbally or physically confrontational.		AGGRESSION CONTROL	Avoids engaging in aggressive behavior with others. Non-combative and non-confrontational.
More likely to be uncommunicative, secretive and suspicious, keeping others at a distance.	Ó	OPEN COMMUNICATION	Open, communicative, approachable and trusting. Initiates communication with others.
	LOW RANGE	AVERAGE RANGE	HIGH RANGE

Validity Category

Acceptable

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PERFORMANCE CONSIDERATIONS

STRENGTHS

A) Positive aspects related to how Kelly Sample scored:

Aggression Control

- · Will be patient and understanding with others
- Able to keep emotions under control
- Will be able to handle stress without becoming irritable
- Not easily provoked

Integrity

- Honest and honorable
- · Defends rules they believe in
- · Places a high importance on trust
- Takes own their reputation seriously

Responsibility

- · Would follow through on commitments
- · Will adhere to rules they see as fair
- · Able to persist and complete tasks
- Strives to please others

Positive Attitude

- Would be a cooperative team member
- · Controls negative feelings
- · Displays a can-do attitude
- · Not likely to become frustrated

POTENTIAL CHALLENGES

B) Management Considerations related to how Kelly Sample scored:

Low Coachability

- May feel threatened by performance evaluations
- Any criticism should be worded constructively to avoid a defensive reaction
- May need time to get comfortable and set up a new routine when taking on new tasks

Responsibility

- Likely to become discouraged when they are not able to meet their commitments to others
- Hesitant to change plans and adjust commitments
- Prone to over-committing themselves and ignoring their own needs

Low Communication

- Should be encouraged to make an effort to communicate a bit more than they feel is necessary
- May hesitate to share thoughts and ideas with others they do not know well
- · Others may see them as being closed or secretive.

Integrity

- May not recognize when rules should be changed or revised because the rules are not applicable to the situation
- Would be protective of their reputation as a good worker
- May not immediately recognize when standard procedures aren't appropriate



Section 3

INTERVIEW QUESTIONS

Low Coachability:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Give me an example of a time when you changed a behavior or stopped a bad habit. What was it and what did you do to change?
- Give me an example of something about yourself that you'd like to improve. Why would you like to improve it?

Low Communication:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Sometimes we have to be secretive about things at work. Give me an example about a time when you didn't share information with your co-workers because it was the right thing to do.
- Tell me about a time when you had to get to know a new person or group of people in a work situation.
 Describe the situation and how you handled it.

Integrity:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Sometimes we need to 'bend the rules' in order to get things done. Give me an example of a time when you needed to do this.
- Tell me about a time when you weren't completely honest with someone and they found out about it. What was the situation and how did you handle it?

Responsibility:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Tell me about a time when you demonstrated that you are a dependable worker. Describe the situation and what you did.
- Sometimes we're given deadlines that are too short. Tell me about a time when you needed extra time to complete a task.

SAFETY RISK FACTORS

Safety Personality Defined

- This section is a summary of the individual's safety-related personality traits calculated from the assessment questionnaire.
- Everyone has core personality traits and tendencies or "default settings" that affect behaviors.
- "Default settings" can be hard to change, but you can reduce risk by increasing self-awareness & choosing safe behaviors.

SQ[™] Score:

Kelly Sample's primary traits:

72

- Scores range from 0 to 100
- · Lower scores tend to be riskier
- Higher scores tend to be safer

Focused

Calm

Impulsive

These are the most extreme scores from this section.

Kelly Sample's Safety Personality Profile:

	LEFT SIDE	MID RANGE	RIGHT SIDE		
Resistant Questions existing rules and processes, may be resistant to feedback.	O			Accommodating Follows rules and processes	
	RESISTANT		ACCOMMODATING	without questioning.	
Anxious Quickly feels stress in unexpected or unfamiliar situations.				Calm	
			Q	Even-tempered, stress tolerant, calm under pressure.	
	ANXIOUS		CALM		
Impatient				Patient	
Becomes annoyed or irritated when		0		Not easily frustrated or	
under stress.	IMPATIENT		PATIENT	annoyed by others.	
Distractible Seeks stimulation and variety. May become distracted.				Focused	
			Ó	Less likely to seek stimulation & variety.	
	DISTRACTIBLE		FOCUSED	Able to ignore distractions	
Impulsive Decides quickly, may underestimate consequences of actions.				Cautious	
	O .			Tends to carefully evaluate situations	
	IMPULSIVE		CAUTIOUS	before deciding.	
Thrill-Seeking Seeks excitement and adventure, comfortable with uncertainty and risk.				Apprehensive	
		0		Tends to avoid or be uncomfortable with	
	THRILL-SEEKING		APPREHENSIVE	risk and uncertainty.	
	LEFT SIDE	MID RANGE	RIGHT SIDE		

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PERFORMANCE CONSIDERATIONS

STRENGTHS

A) Positive aspects related to how **Kelly Sample** scored:

Impulsive

- · Able to decide quickly
- · Takes action immediately
- Doesn't over-analyze situations

Resistant

- · Able to point out areas for improvement
- Would not hesitate to stop and question things
- Would inform others when standard procedures aren't appropriate

Calm

- Able to think clearly under pressure
- Able to be effective in situations where it requires staying calm in stressful situations
- Would be a calming influence on other team members

Focused

- Well-suited to tasks requiring a high level of focus and concentration
- · Can persist at repetitive or routine tasks
- Does not require a lot of stimulation and variety

POTENTIAL CHALLENGES

B) Management Considerations related to how Kelly Sample scored:

Impulsive

- May be overconfident in own abilities
- May need to be reminded to think through possible negative consequences of actions
- May underestimate the risks of not following standard procedures

Calm

- May not display signs of stress or fatigue outwardly
- Others may mistake calmness for a lack of enthusiasm
- May prefer to wait before taking action in some situations

Resistant

- Would benefit from knowing the reasons behind rules and the consequences of ignoring them
- · May need extra time to adapt to changes in routine or rules
- Monitoring of compliance may be necessary, especially with new rules and regulations

Focused

- · May not be comfortable with a lot of change in tasks
- · May prefer to follow a routine or set process
- May not be comfortable having to multi-task rather than focus



INTERVIEW QUESTIONS

Impulsive vs. Cautious:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Give me an example of when you could have done a task quickly but you decided that taking quick action might be too risky. What was the situation and what did you do?
- Give me an example when you rushed while doing something and made a mistake as a result. What was the situation and how did it turn out?

Resistant vs. Accommodating:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Tell me about a time when you needed to "bend the rules" in order to meet a deadline or complete a job. What was the situation and what was the result?
- Give me an example of a time when you had to go through re-training or re-learning and let go of old habits. Describe the situation in detail.

Anxious vs. Calm:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Give me an example of a time when you had to complete high pressure or stressful tasks at work. What was the situation and what did you do?
- Give me an example of a time when you had to decide what to do extremely quickly in order to avoid an accident. Describe the situation in detail.

Distractible vs. Focused:

Interview Questions: Suggested questions to probe into this area to assess 'fit':

- Tell me about a time when you had to do boring or tedious work. What was the situation and what did you do to stay focused?
- Tell me about a time when you were distracted and you narrowly avoided an accident. Describe the situation in detail.

Products



CORE PRODUCT: TalentClick's **AVP (Attitude-Values-Personality)** employee assessment solution provides actionable business intelligence. Each report contains tailored behavioral interview questions and performance management recommendations. Buy 1 unit and get any of these reports from one participant survey.



Safety Quotient™ (SQ) helps identify the high-risk personality traits (impulsiveness, distractibility, rule-resistance, irritability, etc.) that lead to human error and preventable incidents.



Driver Safety Quotient™ (DSQ) helps companies understand a driver's likelihood of crashes, near misses, traffic violations, property damage, and more. The DSQ[™] helps ensure a safer roadway for everyone.



Workstyle & Performance Profile (WPP) reveals each participant's workstyle, strengths, and areas for improvement. The WPP results can be used for hiring, training, and performance management.



Work Values & Attitude (WVA) assessment contains predictive analytics on integrity, responsibility, coachability, positive attitude, aggression, and open communication. The WVA report can help decrease employee absenteeism, turnover, theft, fraud, violence, and increase employee engagement, productivity, customer satisfaction, profitability, and more.

ADD-ON PRODUCTS: Purchase additional units for these separate products.



Cognitive Quotient (CQ) for testing spatial reasoning, language, and numerical problem-solving ability.



English Proficiency (EP) for testing ability to read procedures, manuals, invoices, signage, regulations, in English.



eLearning online *Safety Self-Awareness* courses



Virtual eCoaching ongoing Self-Awareness learning via electronic reminders

PREMIUM PRODUCTS: Contact us for details and pricing on our premium services.



Leadership Profile



360 Degree Review



Culture Assessment

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